

SOUVIK SARKAR

Portfolio

OVERVIEW

I develop open source technical documentation for system and infrastructure software. I have more than 12 years of experience as a technical writer, developer, and system administrator.

SKILLS

Programming	Bash, Python, C
Documentation	DocBook XML

EMPLOYMENT

SUSE <i>Senior Technical Writer</i>	March 2023 - Present
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- Planned, researched, and maintained modular/topic-based articles as well as legacy monolithic guides for SUSE Linux Enterprise, with focus on deployment, security, performance, and virtualization.

Red Hat <i>Senior Technical Writer</i>	November 2020–March 2023
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- Lead documentation efforts for OpenShift CI/CD Pipelines, including triaging issues, creating documentation plans, and deciding content strategy.

Ribbon Communications <i>Senior Technical Writer</i>	January 2019–November 2020
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- Lead documentation efforts for Session Border Controller, including the CLI reference and REST API user guide.

FusionCharts (Infosoft Global Pvt. Ltd.) <i>Technical Content Writer</i>	March 2018–January 2019
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- Developed applications, samples, content, and automation scripts for developer documentation.

Tata Elxsi <i>Consultant Technical Writer</i>	June 2016–March 2018 <i>Contractor for Ribbon Communications</i>
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- Created and maintained Quick Start tutorials, API guides, User guides, and Release Notes.

Agaze Technologies <i>Software Engineer</i>	September 2015–May 2016
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- Developed internal and client-facing applications, focusing on back-end implementation.

Freelance/Self-employed <i>Web Developer</i>	July 2012–August 2015
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- Developed websites and administered servers.

EDUCATION

Bachelor of Technology <i>Applied Electronics and Instrumentation Engineering</i>	2014 <i>West Bengal University of Technology</i>
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- Computer Organization and Architecture, Microprocessors, C programming, Data Structures