SOUVIK SARKAR

Senior Technical Writer

Website

OVERVIEW

I develop open source technical documentation for system and infrastructure software. I have more than 12 years of experience as a technical writer, developer, and system administrator.

SKILLS

Programming	Bash, Python, C
Documentation	DocBook XML

EMPLOYMENT

SUSE — March 2023 - Present
Senior Technical Writer

· Planned, researched, and maintained modular/topic-based articles as well as legacy monolithic guides for SUSE Linux Enterprise, with focus on deployment, security, performance, and virtualization.

Red Hat — November 2020–March 2023
Senior Technical Writer

· Lead documentation efforts for OpenShift CI/CD Pipelines, including triaging issues, creating documentation plans, and deciding content strategy.

Ribbon Communications — January 2019–November 2020
Senior Technical Writer

· Lead documentation efforts for Session Border Controller, including the CLI reference and REST API user guide.

FusionCharts (Infosoft Global Pvt. Ltd.) — March 2018–January 2019
Technical Content Writer

· Developed applications, samples, content, and automation scripts for developer documentation.

Tata Elxsi — June 2016–March 2018
Consultant Technical Writer — *Contractor for Ribbon Communications*

· Created and maintained Quick Start tutorials, API guides, User guides, and Release Notes.

Agaze Technologies — September 2015–May 2016
Software Engineer

· Developed internal and client-facing applications, focusing on back-end implementation.

Freelance/Self-employed — July 2012–August 2015
Web Developer

· Developed websites and administered servers.

EDUCATION

Bachelor of Technology — 2014
Applied Electronics and Instrumentation Engineering — *West Bengal University of Technology*